


# IBUKUN AKANDE

 akande.ibk@gmail.com

 +1 (202) 509-1520

## PROFESSIONAL SUMMARY

Ibukun Akande is a Product Operations Associate at a FinTech Startup and has a background in Software Development and User Experience Design and over 3 years of Professional Experience working to build SAAS Products. Ibukun is confident in delivering user-centric Products that will make an impact on consumers. With her strong passion for technology and problem-solving, she possesses the ability to grasp new concepts quickly. Ibukun thrives in cross-functional environments and is aiming to secure a Full-time role as a Product Manager which will provide opportunities for career progression while achieving company goals.

## SKILLS

- Requirements analysis
- Agile framework
- Product development
- Programming
- User-centered Design
- UX Design
- Mockups and prototypes
- Figma
- Trello/Jira/Slack/Miro
- Pendo/Looker
- Java/C#/Python/SQL
- Angular/Flutter
- HTML/CSS/Typescript
- Git/Bitbucket
- Drupal

## EDUCATION

**University of Maryland, College Park**  
College Park, MD • 05/2021

**Master of Science:** Human-Computer Interaction

- Relevant Coursework Completed: Interaction Design Studio & Data Visualization, UX research methods

**University of Exeter**  
UK • 07/2018

**Bachelor of Science:** Computer Science

- Relevant Coursework Completed: Software Engineering & Enterprise Computing

## LINKS

- <https://www.ibukunakande.com>

## WORK HISTORY

### Speedly - Associate Product Operations Analyst

06/2021 – current

- Worked closely with management teams to plan, develop, coordinate and execute technical strategies aligned to client's vision, mission and purpose.
- Implemented new Product Roadmap and Ideas ingestion process to align the company with new Product Initiatives.
- Tracking different sets of KPIs for new BETA and GA Product releases
- Advanced data analysis to answer Product related hypotheses
- Participating in cross-platform programs to understand customer usage & pain points.
- Created User stories to add to development backlog
- Streamlining data pipelines and processes to enable data-driven Product decisions by Product Managers

### Covibes- UX Research (Volunteer)

08/2021 – 12/2021

- Conducted User Interviews with Music Artists, Producers and DJs to understand the Nigerian Music Industry and pain points
- Ran surveys with a group of over 100 upcoming music artists to gain insights on user needs
- Ran team data modeling sessions to categorize all user data
- Conducted ideation sessions to brainstorm potential product features.
- Prioritized feature ideas to develop a potential Product solution
- Created initial sketches and high-fidelity mockup up of the Product Solution

### Cool School (UMD IConsultancy ) - Product Designer & Developer

08/2020 - 05/2021

- Brainstormed with peers and other members of design team to determine enhancements and product features.
- Conducted UX research to identify user personas and pain points
- Produced rapid sketches and high-fidelity prototypes using Figma
- Contacted proper stakeholders to share changes to project scope and timelines.
- Converted project specifications into drawings and other materials that would be used to create product.
- Identified changes in project scope and modified job schedule accordingly.
- Suggested enhancements to product design that would improve user experience.
- Developed team communications and information for meetings.

**Jbs International - Junior Software Developer**

10/2019 - 05/2021

- Collaborated with project managers to select ambitious, but realistic coding milestones on pre-release software project development.
- Collaborated on all stages of systems development lifecycle from requirement gathering to production releases.
- Writing of Jira User stories and bugs
- Participated in software testing by developing QA scripts.
- Documented technical workflows and knowledge in private wiki for education of newly hired employees.

**Mercator Technologies - Co-Founder & Technical Lead**

Lagos • 09/2018 - 05/2020

- Built product feature lists with customers and internal stakeholders.
- Spearheaded the design and development of both web and mobile SAAS FinTech solutions
- Participated in the acquiring of seed investment for the company
- Attended quarterly board meetings to present current state of company
- Managing a team of developers and testers onsite and remotely

**Unified Payments - Software Developer Intern**

07/2017 - 09/2017

- Collaborated effectively with members of software development team and personnel in other departments.
- Assisted with design and development of non-commercial projects.
- Analyzed source code to identify and rectify potential functionality issues.
- Partnered with company mentor to learn best practices in software design.